STREAMTASK

The Comprehensive Platform for Managing Software Upgrades

ARRAY

TOOLS FOR SOFTWARE UPGRADES

New Standards for Healthcare IT

Today's forward-thinking hospitals are embracing technological innovations within the healthcare industry and seeking to optimize their software systems for better patient outcomes. While hospital staff welcome new features and functionality from medical software upgrades, finding the time to review, test and assimilate the content of an upgrade can be challenging. StreamTask provides hospital IT departments with a platform for managing increasingly frequent and complex software upgrades.

> *It's amazing how much easier the testing is when we can manage it through StreamTask.*
> – Kristine Barr, VP Information Technology, Holzer Health System, Gallipolis, OH

STREAMTASK

StreamTask is a browser-based application that supports software upgrade planning and execution. This **new organizational platform** allows you to communicate, test, monitor, track and document upgrades with accuracy and confidence.

ORGANIZE

- Download upgrade documentation into a SQL database
- Integrate all testing information on a single platform
- Migrate from spreadsheets to an all-inclusive system
- Prioritize the most significant tasks

COMMUNICATE

- Provide clear and documented communication to all team members
- Grant unlimited user access, scalable to the needs of any organization
- Gain continuous insight into the status of upgrade projects

MANAGE

- Utilize powerful test case management tools
- Search and manage applicable work items; eliminate unnecessary work
- Distribute work items by module automatically
- Stay up-to-date with comprehensive issue and defect tracking
- Monitor real-time progress of the upgrade process

STANDARDIZE

- Standardize testing procedures
- Reuse test case templates and test scripts
- Optimize system for testing accuracy and consistency

Join one of our upcoming webcasts and find more information about StreamTask at www.arraysoftware.com.

StreamTask Enables Best Practices

Since 1996 Array has assisted hundreds of hospitals in implementing thousands of software upgrades. These experiences led to the development of the tools necessary to implement the "best practices" employed by organizations in achieving successful upgrades. As the world of healthcare IT evolves, StreamTask continues to meet hospitals' changing needs. The StreamTask platform provides unique advantages to users as they manage increasingly challenging software upgrades.

Compared to stand-alone spreadsheets, with StreamTask you will gain:

- Greater buy-in and cooperation from department heads

- More efficient utilization of staff

- Continuous insight into the upgrade testing progress

- Enhanced communications, and a dramatic reduction in meetings

- Power to hold vendors accountable

- A significant head start on subsequent upgrades

- Stress-free audits with readily available testing documentation

Test Case Manager Module

In additional to being able to download the unit testing information into an SQL database, we also offer the StreamTask Test Case Manager (TCM) module to support the creation of detailed test case scenarios for end-to-end testing.

- Build test case scenarios as templates in the TCM.

- Launch and relaunch the reusable TCM templates during each upgrade project.

- Establish and reinforce standardized process testing procedures.

- Promote consistent and thorough integrated testing.

- Replace individual reports from spreadsheets with comprehensive, real-time reporting.

- Eliminate the "unknowns", and experience worry-free Go-Live dates.

> *"Using the StreamTask "Duplicates Report" to identify and then eliminate duplicate work items is invaluable and so easy. I cannot imagine trying to weed through thousands of work items to avoid duplicate testing."*
> – Katrina Rosedale, Application Analyst, Westerly Hospital, Westerly, RI

Reliable and Successful Software Upgrades

StreamTask makes the software upgrade process more efficient and more accurate. The StreamTask platform provides tools to:

- Optimize the time invested in the project, so that hospitals realize maximum benefits for patients and staff.
- Achieve improved quality and cost savings.
- Take control of upgrade projects and transform them into organized, manageable and logical processes, for hospital-wide success.

> *StreamTask was a "lifesaver" for us on our upgrade, especially in the timeframe presented to us! A big hat's off to your team in the way you helped us get the product implemented. I'm looking forward to leveraging more of its capabilities.*
> – Chris Kraft, IS Director, York General Hospital, York, NE

ARRAY Software

Array provides hospitals and healthcare systems with software tools for successful software installations and upgrades. Our thirty years of experience in the Healthcare IT field are reflected in our signature product, StreamTask, and in our client training and support services.

Our customers are large and small; domestic and international; stand-alone and part of large systems. We have over 300 customers in the United States, Great Britain, Canada and South Africa – from 20-bed community hospitals to large hospital chains and entire provincial healthcare systems.

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